

Appendix 19 to the SPP

Conditions for the carriage of consignments travelling in complete train loads in the "ad hoc" mode

1. The complete train loads in the "ad hoc" regime are considered to be complete train loads running beyond the regular capacity of the annual railway timetable. In addition, regular trains for which, however, the capacity of the annual timetable track cannot be used due to a time delay required or caused by the customer.
2. The carriage of consignments travelling in complete train loads in the "ad hoc" regime (a complete train load running in the ad hoc regime) must be ordered by the customer in the form of an electronic "Ad hoc Train Order". A template of the order form with the required data in editable form is published in the "What we follow-Forms" tab on the website www.cdcargo.cz. The completed order must be sent electronically to vlakyardhoc@cdcargo.cz. If the order does not contain the required data, the customer will be asked by the carrier ČD Cargo to complete the data. If the required information is not completed, the order may not be taken into account.
3. The customer shall send the order for the complete train load in the ad hoc regime in inland traffic at least two working days before the date of the expected or requested departure of the complete train load, the day of sending not being counted.
4. The customer shall send the order for the complete train load in the ad hoc regime in international transport at least three working days before the date of the expected or requested departure of the complete train load, the day of sending not being counted.
5. Later orders may not be taken into account. The customer may be offered a different time solution by the carrier ČD Cargo.
6. The customer can cancel or modify an already accepted order for the complete train load in the ad hoc regime electronically in writing (freely) sent to the following address vlakyardhoc@cdcargo.cz.
7. If cancellation, modification or non-use of the order by the customer does not use the allocated track capacity or incurs costs for the already provided facilities and technology, the carrier ČD Cargo shall change the "Charge for non-use of track capacity" PD 80.71 for the customer in accordance with the principles specified for this charge, or agreed contractual charges.
8. The carrier may cancel or change an order already accepted in justified cases. The responsible employee of the carrier shall immediately inform the customer (electronically or by telephone) and, if possible, suggest an alternative solution. Compensation for any damages incurred shall be dealt with in accordance with the relevant commercial contracts.